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Dated: August 13, 2009 Signature: /Lilian Y. Ficht #64,514/\_\_\_\_  
(Lilian Y. Ficht)

Docket No.: 30835/302623  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Jee F. Pang et al.

Application No.: 10/608,864

Confirmation No.: 8199

Filed: June 27, 2003

Art Unit: 2445

For: METHOD AND FRAMEWORK FOR  
PROVIDING SYSTEM PERFORMANCE  
INFORMATION

Examiner: A. M. Mirza

**AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Madam:

**INTRODUCTORY COMMENTS**

In response to the Office Action dated May 15, 2009, please amend the above-identified U.S. patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 12 of this paper.